

Questetra: No-Code development platform v15.2, Outlook Cooperation Added ~ Easier DX promotion for Microsoft 365 users ~

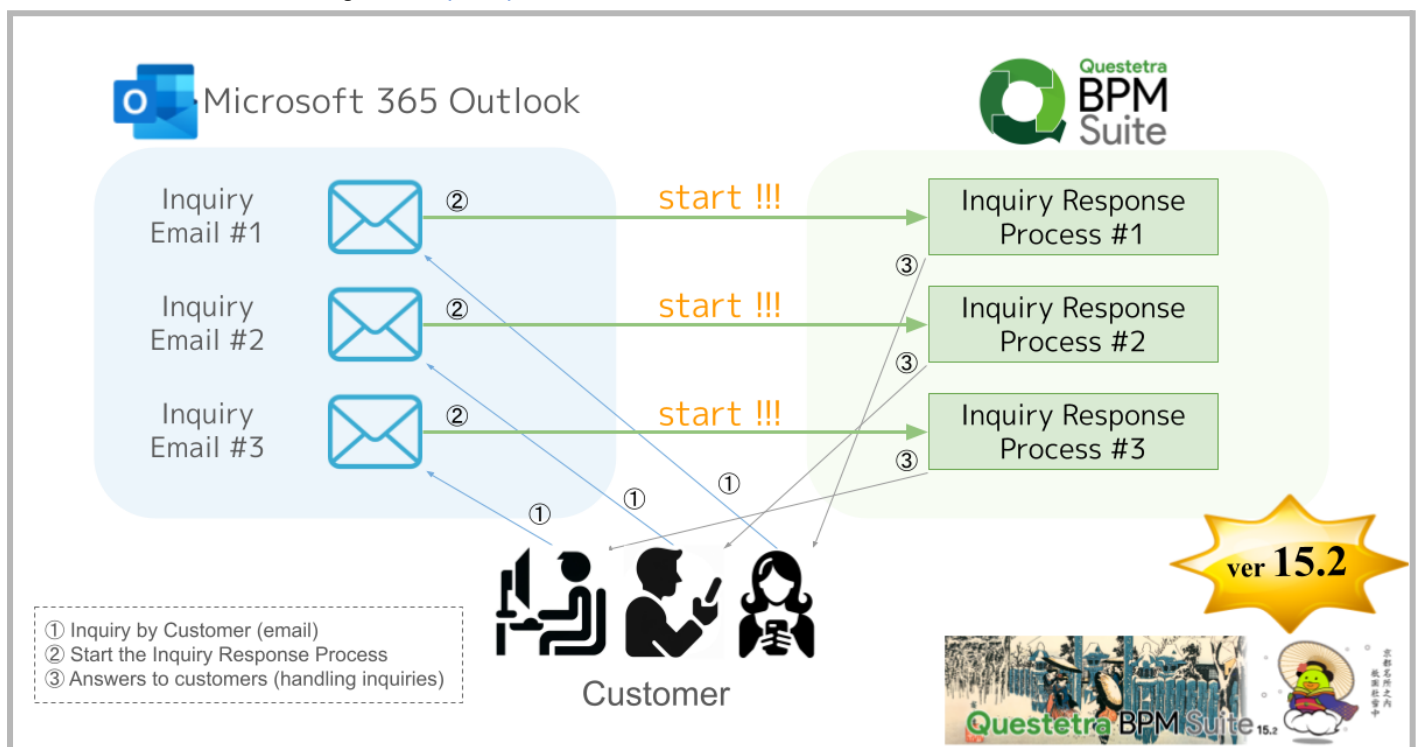
Kyoto, Japan, Dec. 18th, 2023 — Questetra, Inc., the global SaaS provider of Business Process Management (BPM), today announced the publication of the new version 15.2 of the No-Code development platform Questetra BPM Suite. This new version 15.2 enables the creation of a system that automatically initiates a workflow upon receiving an email in Microsoft 365 Outlook for Business.

The cloud software Microsoft 365 for business is used by approximately 260 million people worldwide and has become an essential system for many companies. ([source](#))

Until now, Questetra BPM Suite has provided the ability to link workflows with OneDrive for file management and Excel for spreadsheet calculations with no-code, facilitating Microsoft 365 users to promote DX more easily. Additionally, the ability to link with Outlook, an email management tool, has been added in the new version 15.2.

With the new version, you can build a system, for example, that automatically initiates an inquiry response flow triggered by an inquiry email reception in Outlook. Moreover, by utilizing automatic tasks to import email texts and attachments, the effort of data transcription is eliminated, preventing errors caused by this.

Images⇒ <https://questetra.com/info/outlook-collaboration-20231218/>



<Outlook for Business Linkage>

[What is Questetra BPM Suite]

Questetra BPM Suite is a cloud-based Business Process Management System. (SaaS BPMS)

Business Systems can be developed by drawing workflow diagrams. No coding is required. Not only will the daily work be digitized, it will also be possible to promote unmanned and automated operations. (DX, Workflow Automation)

It can be applied to various business operations such as an Approval request flow, Document translation flow, Quality check process, and Invoice issuance process. Process owners of each Business Process can practice the

Improvement of Business Processes little by little in daily work. (Examples of Business Flow Diagrams: <https://questetra.zendesk.com/hc/en-us/articles/360012492211>)

[Outlook for Business: Process Auto-start]

Added a Start Event that automatically initiates the workflow when an email is received in Outlook. You can set a specific category of emails to trigger to launch automatically. For example, you can create a system that automatically starts a System Failure Response flow when an incoming email is classified into the "Alert" category.

Outlook for Business Auto-start Settings

Response Creator

Reviewer

Specify the Category of emails that automatically start Process

C1: OAuth2 Setting *
Settings associated with the users : Example...
Set up Setting

C2: Category *
Alert

C3: Data Item to save Message ID *
Email ID
Data Type: String (single line)

C4: Data Item to save received time
Received Time
Data Type: Datetime

C5: Data Item to save RFC 822 Message-ID header
Message-ID header

ver 15.2

Questetra BPM Suite 15.2

<Outlook for Business Auto-start settings>

[Other Improvements]

<OneDrive for Business: Process Auto-start>

Added a Start Event that automatically initiates a workflow when a file is uploaded to a specified folder in OneDrive. You can build a system that automatically starts the Application Response flow when a handwritten application form image is uploaded to a OneDrive folder.

<OneDrive for Business: Shared Link Create/Delete>

You can now automatically create (or delete) shared links for files in OneDrive using an automated task. You can create a system where once a quote on OneDrive is approved, a shared link is automatically created for the customer to download it.

<OpenAI ChatGPT: Chat>

The automatic task for sending chat messages to ChatGPT and getting responses has been enhanced. GPT-4-32k has been added to the Model selection, and it is now possible to specify any Model by text input. "gpt-4-vision-preview", which can perform image analysis, can now be specified as the Model.

* Eligible editions: Advanced, Professional

★Please see the Release Notes for details.

Version 15.2 Release Note: <https://support.questetra.com/versions/version-152/>

[About Questetra, Inc.]

Questetra Inc. is an enterprise cloud computing company in Kyoto Japan, founded in 2008. We optimize the world's Business Processes. Visit <https://questetra.com/>

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