

Questetra has Built ISMS on Own Workflow

~Automated Information Security Management Process earns international certification~

Kyoto, Japan, Questetra, Inc., the global SaaS provider of Business Process Management (BPM), announced that on September 3rd, they have obtained the certification of, an international standard, Information Security Management System (ISMS), ISO / IEC 27001: 2013 / JIS Q 27001: 2014.

In order for a third party to certify that the information security management system conforms to ISO standards, its operational records must be appropriate. Questetra, Inc. has built a management system using its own cloud-based workflow system "Questetra BPM Suite", and it has been accessed that various records are properly stored.

For example, in a Business Process of managing "information on the outsourcee", a series of the following procedures are automatically recorded which is, 1) The Operator inputs the contents of outsourcing and basic information on the outsourcee, 2) The outsourcee answers the questionnaire about the information management, 3) The Operator takes necessary measures based on the answers of the questionnaire, 4) The ISMS administration office confirms whether the measures were appropriate.

For another example, in a Business Process that manages "ISMS audit", a series of the following procedures including some automated processing are automatically recorded which is, 1) An external auditor registers an audit report on the public Webform, 2) Registration completion email is sent automatically, 3) The ISMS administration office make suggestions as necessary, 4) All the persons in charge who received the suggestion report back the result of what has done complying with the suggestions.

Questetra will continue to work on continuous improvement of the information security management system and strive to further improve its reliability.

ISMS Certified



IS 728211 / ISO 27001:2013

【About ISO/IEC 27001】

Internationally recognized ISO/IEC 27001 is an excellent framework which helps organizations manage and protect their information assets so that they remain safe and secure. It helps you to continually review and refine the way you

do this, not only for today, but also for the future. That's how ISO/IEC 27001 protects your business, your reputation and adds value.

(cited from British Standards Institution website)

【Certification summary】

- Organization: Questetra, Inc. Oike Bldg., 206 Takamiyacho, Nakagyo-ku, Kyoto-shi, Kyoto 604-0835 Japan
- Certified standard: ISO/IEC 27001:2013 / JIS Q 27001:2014
- Certificate Number: IS 728211
- Certified scope: The development, service provision and introduction support consulting of cloud-based business process management system.
- Registered date: September 3rd, 2020
- Certification Body: BSI Group Japan K.K.

【Questetra BPM Suite】

Cloud-based Workflow “Questetra BPM Suite” is a business platform for realizing paperless environments and remote-working. Business issues are controlled according to a Business Flow Diagram. When a Process reaches, a Human Task the user will be asked to add their input. Also, when an issue reaches an automated Step the predetermined processing (server-side processing) such as “Generate PDF” and “Save to cloud storage” is performed automatically. (BPM: Business Process Management)

You can apply it to various business operations such as “Approval request flow”, “Document translation flow”, Quality check process, “Invoice issuance process”. Process owners of each Business Process can practice the “improvement of Business Processes” little by little in daily work. (Examples of Business Flow Diagram:

<https://questetra.zendesk.com/hc/en-us/articles/360012492211>)

【About Questetra, Inc.】

Questetra, Inc. is the enterprise cloud computing company in Kyoto Japan, founded in 2008. We optimize the world's Business

Processes. Visit <https://questetra.com/>

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Founded: April 1, 2008

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