

Cloud BPM, Kicking Off New Service System ~ Providing functions and supports fit your needs ~

Kyoto, Japan, July 1st, 2020, Questetra, Inc., the global SaaS provider of Business Process Management (BPM), today announced that they have launched four different workflow services, including "Questetra BPM Suite Basic" and "Questetra BPM Suite Professional".

[Background of service system renewal]

In recent years, the environment surrounding companies has changed drastically due to the global economic recession caused by COVID-19, diversification of values regarding work styles, and the occurrence of disasters due to climate change. In addition, improvement in productivity has become an urgent issue because of the reduction of working hours due to work style reform and the decrease in the working population due to the declining birthrate and aging population.

Even under these circumstances, companies must continue to grow steadily. To that end, you must work on improving business processes in order to respond to changes in the business environment and to increase productivity. Furthermore, you must continue to make improvements instead of ending it at one time.

We, Questetra Co., Ltd. has decided to renew our service system of Questetra BPM Suite, considering that many companies will promote existing business process improvement efforts.

Concerning the service system renewal, we have taken the following three points into consideration.

- Increasing the number of automated processes that would increase productivity
- Providing detailed support to users who work on business process improvement
- Allows you to choose from four editions with the combination of features and support that meets your needs

By reforming this service system, we believe the users of Questetra BPM Suite will have a greater chance of improving your business processes that will lead to success in business.

[Details of new service system]

It consists of four editions with different features and support available.

Basic	Advanced	Professional	Enterprise
U.S.\$12.00	U.S.\$30.00	U.S.\$48.00	(Contact us)
5 users minimum	5 users minimum	5 users minimum	100 users minimum
Storage capacity 5GB × Users	Storage capacity 15GB × Users	Storage capacity 30GB × Users	Storage capacity 100GB × Users
Email auto-sending / Data auto-modification	Cloud-service collaboration / Parallel processing	Your own automation / PDF generation	(Equivalent to Professional edition)
Supports with bulletin board	Supports with emails/webform	Supports with video chat	(Equivalent to Professional edition)

- The price is for one month per user. Excluding tax. Separately, there is an annual contract price (20% OFF).
- Trial mode: 100 users / 60 days available / Free
- If you wish "Don't want to be affected by other users," or "Want to access in the domain of my organization," please consider using the Enterprise edition.

Please also refer to the following page for consideration.

- Price of Editions
 - <https://questetra.com/pricing/>
- Differences with former prices
 - <https://questetra.com/info/service-expansion-2020/>

[Questetra BPM Suite]

Cloud-based Workflow “Questetra BPM Suite” is a business platform for realizing paperless environments and remote-working. Business issues are controlled according to a Business Flow Diagram. When a Process reaches, a Human Task the user will be asked to add their input. Also, when an issue reaches an automated Step the predetermined processing (server-side processing) such as “Generate PDF” and “Save to cloud storage” is performed automatically. (BPM: Business Process Management)

You can apply it to various business operations such as “Approval request flow”, “Document translation flow”, Quality check process, “Invoice issuance process”. Process owners of each Business Process can practice the “improvement of Business Processes” little by little in daily work. (Examples of Business Flow Diagram:

<https://questetra.zendesk.com/hc/en-us/articles/360012492211>)

[About Questetra, Inc.]

Questetra, Inc. is the enterprise cloud computing company in Kyoto, Japan, founded in 2008. We optimize the world's Business Processes. Visit <https://www.questetra.com/>

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