

Cloud BPM v11.9 has Slack Integration for Easier Posting

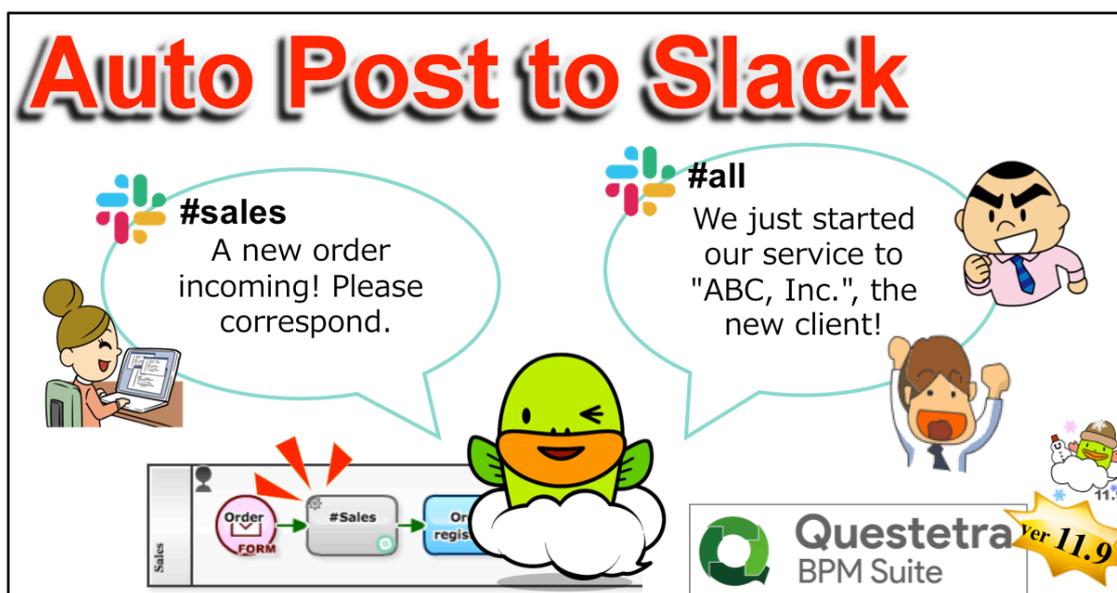
- Easy in-house sharing by posting to company channel -

Kyoto, Japan - February 4th, 2019 - Questetra, Inc., the global SaaS provider of Business Process Management (BPM), today announced that they have published the new version 11.9 of the Cloud-based Workflow product "Questetra BPM Suite" on Feb. 4th, 2019. This new version allows configuration of an automatic posting to "Slack", an enterprise chat service, solely with the standard feature.

In daily work, various systems and services besides Workflow system are used within the organization for the purpose of sales support, file storage/sharing, communication, collaboration, etc. In order to improve the convenience and productivity of users, it is essential to automate data coordination and processing among these multiple services. In other words, publishing APIs (Application Programming Interface), or enabling easy cooperation with other services would increase the value of the service itself.

So far, as well, it was possible to pass and receive data in cooperation with external service, by setting up HTTP communication or importing packaged "Add-on" for communication processing. But knowledge of APIs and preparations in advance were required for them. On and after v11.9, it becomes easier to use the service connection simply by arranging and setting the modeling elements available as standard. This makes it easy to create a Workflow App that posts the contents of the order automatically to the channel for the entire company in Slack to share it inside the company when you receive a new Issue of order.

Screenshots: <https://questetra.com/info/post-to-slack-20190204/>



< Slack message post >

Questetra BPM Suite

Cloud-based Workflow "Questetra BPM Suite" is a business platform for realizing environments of paperless and remote-working.

Business issues are controlled according with Business Flow Diagram. When a process reaches human task, the user will be asked to input. Also, when an issue reaches to automated Step, the predetermined processing (server-side processing) such as "Generate PDF" and "Save to cloud storage" is performed automatically. (BPM: Business Process Management)

You can apply it to various business operations such as "Approval request flow", "Document translation flow", "Quality check process", "Invoice issuance process". Process owner of each Business Process can practice "improvement of Business Process" little by little in daily work. (Examples of Business Flow Diagram: <https://en.workflow-sample.net/>)

Slack Post feature

You will be able to post messages to the designated channel of the company in Slack by using the Service Task. On the chatting tool you are using on a daily basis, you will be able to notify the responsible team when an Issue arrives at a specific Step, or to share the information related to an Issue within the organization so that members can be aware of the progress of the Workflow.



< Settings of Slack Post >

Other Improvements

G Suite Connectivity:

Regarding Service Task, processing of "Folder Create" and "Delete File/Folder" become available in addition to "Upload File" to Google Drive. You can create a Workflow App, for example, that you can share files on Google Drive with people outside your company by specifying a time limit. Moreover, "Insert Event" to Google Calendar is also available.

Prevent erroneous operation of App deletion:

Workflow Apps in the state of "Active" become not possible to delete. This prevents the accidental deletion of Apps and its related data. If you want to delete an App, "Suspend" the App before operating deletion.

Retrieving system limitation value by a Script:

You will be able to retrieve the system limit value of "HTTP request count", "the number of emails sent", "the number of Open Chat posts" in Script Task. Therefore, you can write, for example, a script that iterates the processing considering the limit value.

* Please see our Release note for the detail of New Features: <https://support.questetra.com/versions/version-1190/>

About Questetra, Inc.

Questetra, Inc. is the enterprise cloud computing company in Kyoto Japan, founded in 2008. We optimize the world's Business Processes. Visit <https://questetra.com/>

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